# **Kings Island**



It's time to have fun—safely.

We want you to have an AMAZING day at Kings Island and feel safe when visiting, so we've developed an extensive opening plan – with new processes and enhanced procedures throughout the park to help reduce the spread of germs.

We're all in this together, and by working with us, you can safely and comfortably enjoy the thrills, giggles and endless smiles that only Kings Island can deliver.

These pages provide you with essential information for what to do before you arrive at Kings Island, what you'll see and experience when you arrive, and how to make the most of your visit—safely—while you're here.



# WHAT YOU CAN EXPECT



## **Mobile App Required**

At least one member of your household or attending party must have the park mobile app on their phone.



## **Face Coverings Required**

All guests and associates will be required to wear face coverings while in the park.



## **Health Declaration**

Health declarations and temperature checks will be required for all guests and associates.



## **Hand Sanitization**

Hand sanitizing stations have been added throughout the park.



## **Use of Location Services**

Enabling the Location Services feature in the park app allows us to send you real-time updates.



## **BEFORE YOU LEAVE HOME**

Staying safe means staying informed, and we want you to have essential information before you arrive.

Kings Island will open with limited capacity in the park, so you can maintain proper social distancing from other guests. Here are details about what to do, what to pack, and what you can expect.

#### **BEFORE YOU LEAVE HOME, YOU'LL:**

#### 1. Complete the pre-entry health assessment.

• On the day of your visit, open the mobile app and complete the Health Assessment Questionnaire. Only one questionnaire is required per household or attending party. If you make multiple visits during the summer, you'll need to complete a questionnaire each time you visit the park.

#### 2. What to pack before you arrive.

- Your mobile or printed tickets.
- A face covering for each guest.
- If you need to purchase a parking pass, we recommend you do so now to avoid paying at the parking tollbooth.
- A mobile phone with the Kings Island app downloaded and "Location Services" enabled. At least one person in your household or attending party must have this, but we recommend as many guests as possible have the app downloaded to their mobile device.



#### What symptoms and conditions could indicate a potential case of the coronavirus?

Any of the following symptoms that are not caused by a known chronic health condition:

- Fever (100.4°F/38°C or higher)
- Difficulty breathing
- Unusual fatigue
- Cold or flu-like symptoms
- Repeated shaking/chills
- New loss of taste or smell
- Congestion and/or runny nose
- Cough
- Muscle pain
- Headache
- Sore throat
- Diarrhea
- Nausea and/or vomiting

Additionally, you could be contagious if you have been in direct contact with a close relative, roommate or neighbor who has been diagnosed with the coronavirus, or been told by a health care professional or employer you may have been exposed to the coronavirus.

# WHEN YOU ARRIVE

Our reopening plan calls for new arrival processes to prepare everyone for a safe – and fun – day at the park. Here's what you'll see and experience when you arrive at Kings Island:

- **1.** At the Kings Island parking tollbooth, we will ask you for proof of parking payment. If you do not have a parking voucher, you may pay with a cashless payment method such as a credit card.
- **2.** As soon as you exit your vehicle, go ahead and put on your face covering and keep it on while at the park. Stay safe!
- 3. Next, you'll pass through a temperature check where your temperature will be read. If anyone in your party has a temperature of 100.4°F/38°C or higher, you will be directed to return home.
- **4.** At the gate, our Kings Island bag and security policies remain in place.
- **5.** At our touchless turnstiles, scan your Season Pass or group ticket. Let the fun begin!

For everyone's safety, all associates working in the park must complete a health assessment and temperature check each day before reporting to work as well. We're all in this together!





# WHEN YOU'RE IN THE PARK

### You're here, and that means it's time for AMAZING! To help you enjoy your day, here's what you'll see and experience inside the park.

## **Helpful Reminders**

The coronavirus has created a new way of life for everyone, so you'll see lots of reminders throughout the park to:

- Wash your hands frequently for 20 seconds. We have many hand sanitizer stations all through the park.
- Avoid touching your face.
- Wear your face covering at all times.
- Maintain 6' social distance from other park guests and associates.
- Be in the know about all things Kings Island with our mobile app. You can find nearby hand sanitizer stations, restrooms, open dining locations, and available attractions and rides.
- Use contactless forms of payment.

### Restrooms

Everyone knows restrooms can be a source of germs, so we want you to know we are following strict guidelines to help you have a safe experience. We are:

- Sanitizing restrooms frequently throughout the day.
- Deep cleaning restrooms at the end of each day.
- Monitoring traffic within restrooms to allow for social distancing.

Because we're all in this together, please make sure to wash your hands after using the restroom.

### **Ride and Attractions**

To maintain social distancing and avoid the spread of germs, here's what you'll see and experience at our rides and attractions:

- Wait lines for open rides and attractions will be marked for social distancing.
- Some seats and rows will be unavailable to accommodate social distancing.
- Seats, restraints, headrests and armrests will be sanitized frequently.



# WHEN YOU'RE IN THE PARK

## Dining

We know delicious, fun food is a special part of the Kings Island experience and we've got you covered. Here's what you'll see and experience when enjoying our scrumptious food and beverages:

- Some tables have been removed for social distancing.
- Distancing is marked on the floor for wait lines.
- All disposable products, including pre-wrapped utensils.
- Plastic barriers between guests and associates.
- Contactless payments.

### Shops, Merchandise and Games

- Social distancing must be maintained at all of our retail and game locations.
- It's very important to continue wearing your face covering in these locations.
- Contactless payment is encouraged where possible.





## **SEE YOU SOON**

We're doing everything we can to create a safe and healthy environment. Remember, we're all in this together, and we need your help to ensure that everyone can safely have a fun experience at Kings Island.

### We're ready to have fun again. And we hope you are, too. See you at the park.

#### BY VISITING THE PARK, YOU VOLUNTARILY ASSUME ALL RISKS RELATED TO EXPOSURE TO COVID-19

#### **Temperature Check Notice**

Upon arrival, your temperature will be taken. Anyone with a temperature higher than 100.4 degrees will not be permitted into the park. Temperature checks do not prevent the spread of COVID-19. Current medical information suggests that individuals without any symptoms (i.e., asymptomatic) may nevertheless be infected with COVID-19 and still transmit the virus to others. For this reason, taking temperatures does not eliminate the need to practice other steps to avoid the spread of the virus such as maintaining social distancing best practices, wearing a face covering, frequent hand washing and disinfecting, following all posted instructions while visiting the park and performing a self-assessment for the presence of COVID-19-related symptoms.

If you are exhibiting any COVID-19-related symptoms, you should not enter or remain in the park.

RE ALL IN THIS TOGETHER.

